



Transition Assistance Advisor Program State Coalitions for Community Reintegration

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2010 Trauma Spectrum Conference

Emerging Research on Polytrauma, Recovery, & Reintegration of
Servicemembers, Veterans, and Their Families

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Bethesda, MD

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Objective

Describe Transition Assistance Advisor Program,
& Factors related to Effective Coalitions for
Community Reintegration



Preview: Three Points

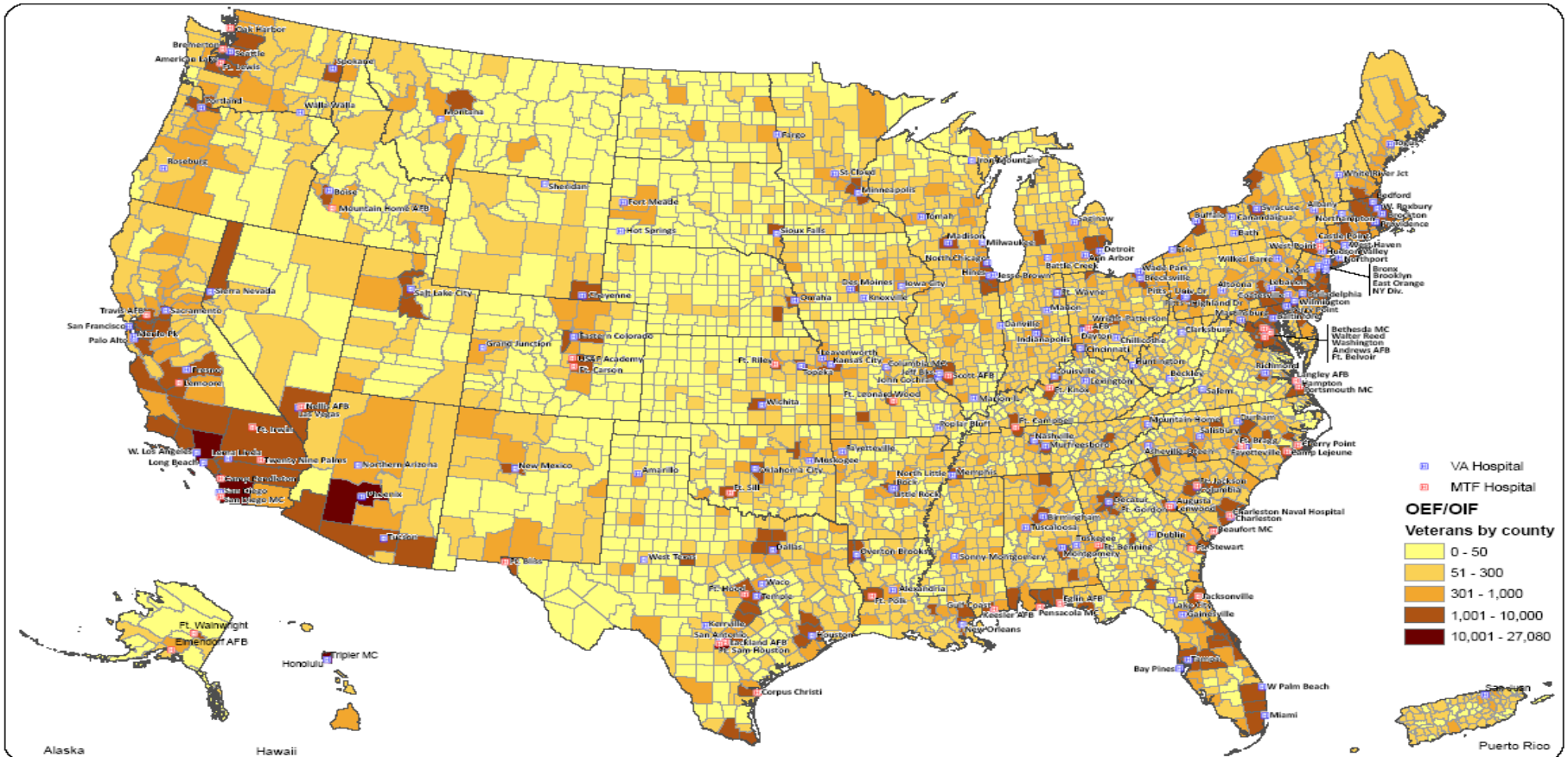
- TAA Program of state coalitions is a promising model for reintegration
- Coalitions work by integrating services
- Evidence of effectiveness in OEF-OIF



OEF-OIF Veterans



Distribution of OEF/OIF Veterans Relative to VA Medical Center and Military Hospital Locations



VA Office of Policy and Planning -- National Center for Veterans Analysis and Statistics (008A3)

Source: VAST as of 09/30/09; OEF/OIF as of Aug. 09.



TAA Program

National partnership of National Guard & Department of Veterans Affairs

Need:

- Over 50% of OEF/OIF National Guard & Reserves
- National Guard members became Combat Veterans
 - Hail from small towns & rural communities
 - Temporarily leave civilian jobs & their own businesses
 - Lack supporting infrastructure of military bases (medical, psychiatric, support personnel)
 - Lack familiarity with benefits & entitlements earned
- Reintegration requires access to services



Mission



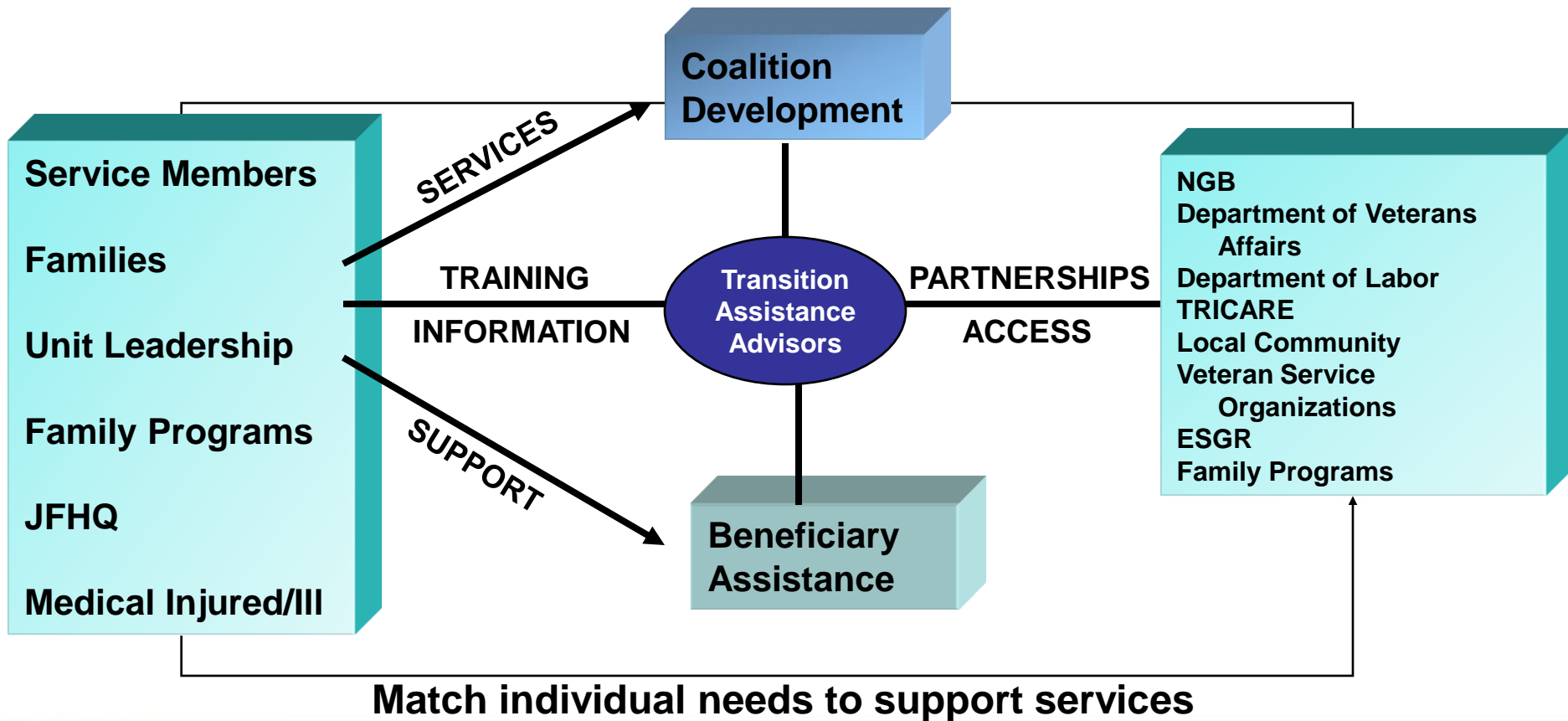
- Goal- Maximize access to services for reintegration
 - Develop State Coalitions
 - Coordinate delivery of VA & Community Services for Guard & Reserve Veterans
 - Inform Active duty, Veterans, Families
 - Link to health care, services, benefits, insurance, Tricare
 - Refer for counseling & rehabilitative care
 - Assist with job search or financial needs
 - Connect to VBA & VSOs to file for disability



Transition Assistance Advisor

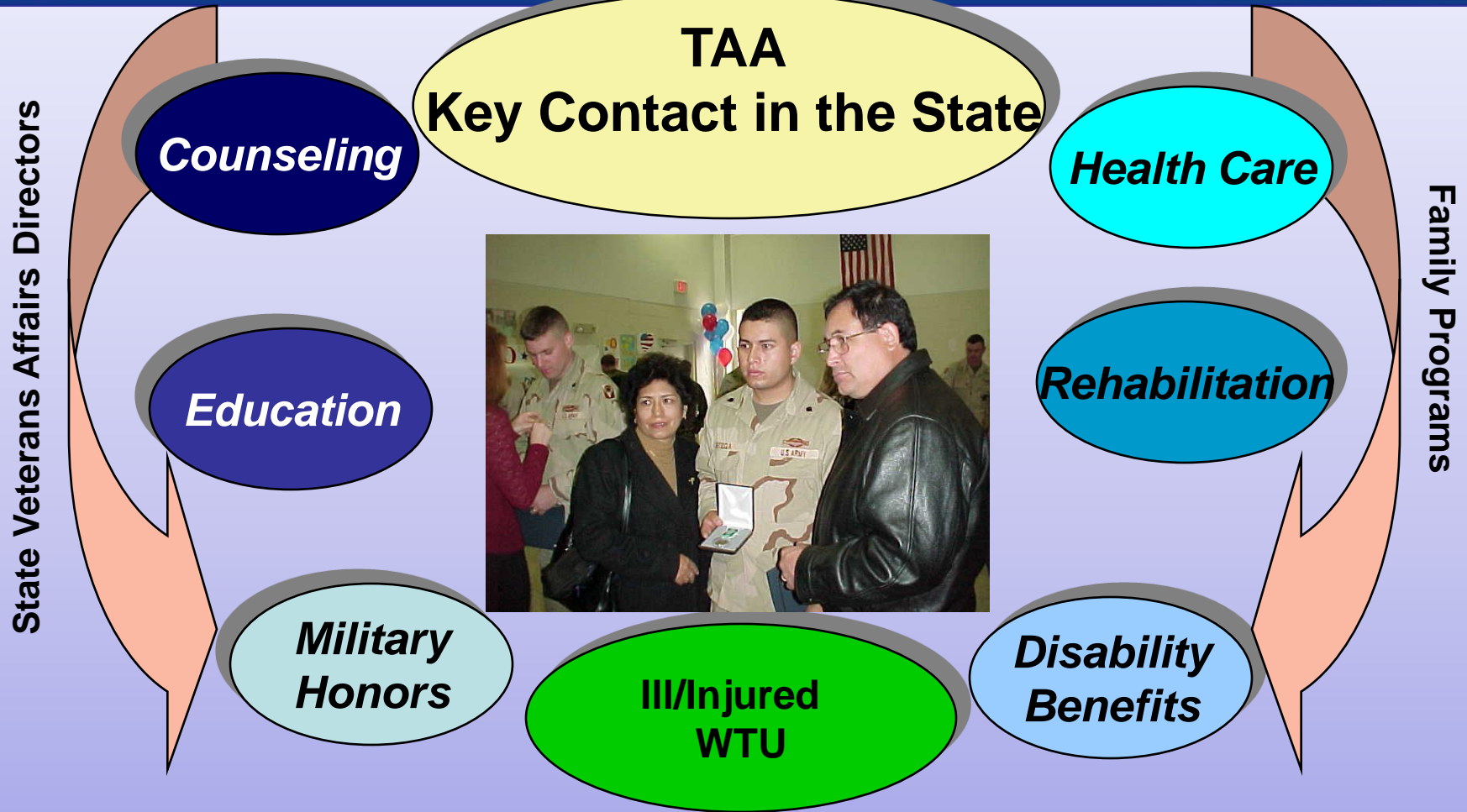


Facilitator- Liaison to those who may assist Service Members & Families





Coordinate Services for Members & Families





State Coalitions for Reintegration



**VA/NGB
Liaison**
VHA OEF/OIF Outreach
Office

**NGB/VA
Liaison**
Warrior Support

**Governor's
Office**

VA Health care and
Benefits as support
Services to Veterans

National
Guard
Support
Services
**for NG and
families**

VHA
VBA
NCA

**VA
Leadership**

**State
Directors
Of VA**

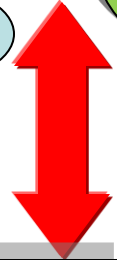
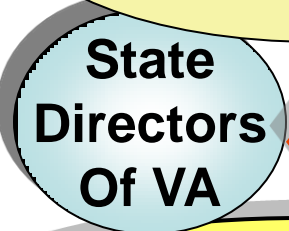
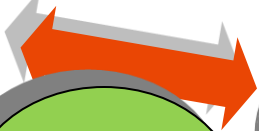
**Adjutant
General**

Training Support
STATE JOINT FORCE HEADQUARTERS
Information Services

**Community Services
& Organizations
support Veterans and
Families**

**VA/NG Transition Assistance Advisor
Directors of Psychological Health**

**DoD
Services
and
Programs
for Injured**





Coalitions for Reintegration

“...develop a continuum of care that has no gaps in service provision, whether in transition from DoD to VA’s health care system or in subsequent linkages... in the veteran’s community” (NAPA, 2008, p. 16).



Coalitions Work in Population Health



Core of prevention initiatives since 1990

1. Preventing risky behavior
 - tobacco, drug, alcohol abuse
2. Promoting healthy behavior
 - immunizations, seat belt use, physical activity, cancer screening
3. Managing chronic disease
 - asthma, diabetes, obesity
4. Enhancing access
 - Services, benefits, for military or veteran returnees



Coalitions Integrate Services

- **Coalition**
 - alliance of diverse organizations (public, private, non-profit & voluntary officials, leaders and citizens) work on a common goal
- **Integration of Services**
 - For example, Acute care, Rehabilitation, Therapies, Equipment, Education, Employment, Housing, Transportation, Insurance, Financial aid



Coalition Success Factors

- Internal coalition functioning & External community changes
- Leadership style & governance
- Diverse coalition membership
- Process- collaboration, coordination, integration
- Cultural competence
- Communication, outreach, negotiation



Current Knowledge

- Studies of integrated health & social services
 - Generally- lack theoretical frameworks, consistent measurement across studies, instrument validity, single-case studies, only one study coalition development
 - Specific to OEF-OIF - limited to subsets of veteran population (homeless veterans; mental health services), qualitative study



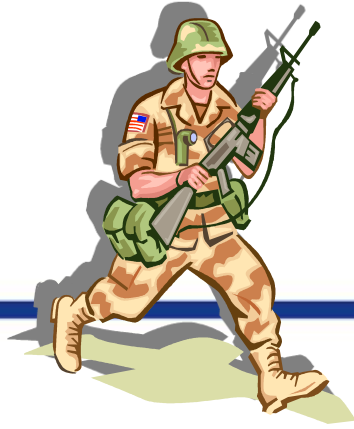
TAA State Coalitions Study

- Purpose
 - Explore state level coalitions established by the TAA Program to facilitate reintegration of OEF/OIF service members, National Guard and Reserves
- Aims
 1. Document national implementation
 2. Add to our understanding of organizational factors that contribute to successful implementation and reintegration



Back-up Slides





Building a VA and NG State Coalition Model



Meeting the Needs of the Guard/Reserve



National Guard & VA Partnership

- Coordinating Services for the Guard and Reserve through State Coalitions
- Ensure integrated delivery of services at state level with national and State MOU
- Customer Service & Satisfaction





Reaching Out in the Deployment Cycle



**YRRP
Support
(Pre-Mob
Events)**

#6

Pre-Mobilization

**IRR Muster
Initiative**

#5

**PDHRA
Screening
3-6 months**

#4

**Combat
Veteran Call
Initiative**



Welcome Home

#7

**Internet Website
www.oefoif.va.gov**

#3

**TAA
Collaboration**

Reintegration

Deployment

**7 Touches of
Outreach:
The
Personal
Approach**

#1

**RC
Demobilization
Initiative**

#2

**YRRP
Support
(30-60-90-
day Events)**

Post-Deployment



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